

What Is AlertTraveler?

AlertTraveler is an app that sends you safety and security alerts if any event could impact you while abroad and helps you make informed decisions while traveling. It also has an instant check-in option so Iowa State can ensure you are safe if there is a major incident in your area. For more general info on this app, watch the [What is AlertTraveler?](#) video.

Why Download It?

There are multiple ways Alert Traveler can benefit you while you're abroad.

- If a serious event happens in the country you're studying in or traveling to, you will receive a request to check in with Iowa State to ensure your safety.
- You can be aware of ongoing events wherever you travel. On the app, you will receive alerts for the location of your program but you can also subscribe to a different location to see what's happening there. You'll learn about upcoming events like protests, worker strikes, or severe weather.
- You can learn about some important travel info about the location you are studying in or for planning trips to other locations. This includes currency, US Embassy information, local customs or etiquette, national holidays when businesses will be closed, and much more.

How Do I Download and Use the App?

You need to download and activate AlertTraveler on your *phone*.

Step 1: Register your travel using [ISU travel registry](#).

Step 2: Go to your profile page

Step 3: Locate the AlertTraveler mobile app header

Step 4: click on Email me my password.

Profile Page

The screenshot shows the 'Profile' page of the Iowa State University Travel Registry. The page has a red header with the Iowa State University logo and a 'Save' button. Below the header is a yellow 'About me' section with a profile picture placeholder. The main content area is white and contains several form fields. A purple arrow points from the 'Profile Page' text box to the 'Save' button. Another purple arrow points from a yellow text box to the 'Email me my password' link in the 'AlertTraveler mobile app' section.

Profile

Save

About me

Role: Faculty or Staff

Department: AG & LIFE SCI ADMINISTRATION

College:

Title *

Home city

Home Hub (airport)

Upload passport

SHOW MORE

Contact information

Home-Country Mobile number

Abroad Mobile number

Country code * United States (+1) Phone number *

Country code Abroad phone number

Emergency contact +

Contact full name * Relation *

Country code * United States (+1) Contact phone number *

Contact full name Relation

Country code United States (+1) Contact phone number

AlertTraveler mobile app

Email me my password

Use your email address and to log in to the AlertTraveler mobile app, available for free on the App Store and Google Play Store.

Select mobile for sms

I would like to be notified by SMS if affected by alerts. Show more

Home-Country Mobile number

Available on the App Store

GET IT ON Google Play

Click here to receive an email with a password

Step 4: Password will be emailed to your ISU Email ID

Step 5: Open the email on your mobile phone and login in automatically

(or)

Step 5: Download the Alert Traveler App on your phone through App store in i-phones or Google play store in Android Phones. Log in with your User name (isuemail@iastate.edu) and the password is the password emailed to you.

You can also download the following user guide for more detailed information ([Alert Traveler User Guide](#)) or watch these videos:

- [AlertTraveler Alerts and Check-in Requests](#)
- [AlertTraveler Subscription and Profile Settings](#)
- [AlertTraveler Location Information and Emergency Contact](#)

FAQ

What if I get a new SIM card/number in country?

- If you get a new SIM card/number, in the Alert Traveler app, go to profile and update the phone number.

Do I have to enable the locations at all times?

- It is recommended you have location tracking on at all times but you can adjust the settings to allow location services only while using the app.

Can I change how I receive notifications?

- You can choose to receive notifications through email or to your phone.